While most business owners understand the need to both embrace and make new technologies work for them, many small to medium-sized enterprises are intimidated and overwhelmed by the rapid evolution in the digital and Cloud sphere.

ELCB Information Services new Data Service Centre makes these technologies available to Clients through an outsourcing model that guarantees safety, reliability and complete peace of mind.

ELCB Information Services has built a strong tradition in the Eastern Cape since 1968 of long-term business relationships and unequivocal service excellence, with many small to medium sized businesses placing trust in our traditional hosted services.

We are proud to build on this tradition by leading our clients from these traditional services to modern, secure and innovative Cloud-based solutions, including Infrastructure as a Service (laaS), Software as a Service (SaaS), Disaster Recovery as a Service (DRaaS), Cloud Backup and Unified Communication as a Service (UCaaS).

Our aim is to provide our Clients with the option of outsourcing their IT services to the ELCB Cloud Service Data Centre to reduce risk and cost, ensuring data is stored in a high-security, monitored environment.

secure access **any time**, from **anywhere** on **any device**



START UP KITS FOR THE SMME BUSINESS

ELCB invites SMME's Clients to leverage off the benefits of our "Built Practice" offering.

The "Built Practice" option provides the emerging business the ability to quickly establish its presence in the market with limited investment in IT by opting for the pay as you go affordability.

UPGRADE KITS FOR THE GROWTH OF EXISTING SMME BUSINESSES

ELCB understands the need for the SMME's to expand their business with limited capital; the priority investment being focused on operational investment rather than IT investment.

Our "Built Practice" offers the existing business owner the ability to migrate to our cloud services in a phased approach thereby retaining their current infrastructure and extending to the ELCB Cloud service to accommodate their growth in technology requirements using the pay as you go option.

INFRASTRUCTURE as a SERVICE (laaS):

ELCB's Cloud Service Data Centre provides our Clients with the latest enterprise infrastructure equipment and solutions (Servers, Storage, Networks and Security). This provides our Clients with the required capacity and performance within a secure environment. ELCB's Clients' applications are hosted on a platform with various layers of redundancy and security. ELCB provides a flexible, standard, and virtualised operating environment, underpinned by stringent processes to support our Clients' IT infrastructure requirements.

SOFTWARE as a SERVICE (SaaS):

Clients are able to access software in our Cloud Service Data Centre, using only the number of licenses required. Through a secure, controlled access policy, approved users access specific software over the Internet. Our Clients have the option of access to various sets of software inclusive of Financial, Payroll, Point of Sale, Office suites and Third Party Software.

PLATFORM as a SERVICE (PaaS):

We offer various platforms as a service, thereby allowing our Clients to develop, run, and manage applications without the complexity of procuring and installing their own operating platform required by the underlying hardware. This, together with infrastructure services, provides a suitable environment from which the Client can operate.

DISASTER RECOVERY as a SERVICE (DRaaS):

We structure a set of Policies, tools and procedures to enable the recovery or continuation of vital technology infrastructure and systems, following a natural or human-induced disaster. The recovery of the server, application, data and verification are initiated by an experienced technical team ensuring the response is professional and compliant.

BACKUP as a SERVICE (BaaS):

We provide the Client with a secure backup of predetermined data from multiple branch servers, workforce laptops, mobile devices and desktops. The controlled and managed service ensures the security, privacy and compliant backup of data and applications. We offer offsite storage, primary and secondary backup locations.

UNIFIED COMMUNICATION as a SERVICE (UCaaS):

The use of unified communications enhances the manner in which our Clients can connect with customers, employees and mobile workers. The capabilities include hosted PABX, Voice mail, Email, Audio conference, Voice recording and Hosted Faxes. Through the ELCB Cloud Service Data Centre, communications can be mapped, controlled, costed and measured to ensure optimum use and effectiveness of communications within our Clients environments. Customers can contact our Clients anywhere with no need to reference multiple contact numbers. A tailored implementation and structured service support is outlined to ensure an uninterrupted migration from a legacy solution to the ELCB cloud solution.

ШНҮ ELCB

24/7 support • Pay as you use • Lower TCO • Reliability scalability & sustainability

Secure storage management • Lower capital expenditure • Frees up internal resources

Utility based • Highly automated • Easy & agile deployment • Device & location independent



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INFORMATION - INNOVATION - TECHNOLOGY

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